

Contract for providing electronic communication services

Drafted: _____ Replaces contract: New Contract Nr.: _____

Contractual parties			
Service provider		Customer	
Company name:	Golden Support s.r.o.	Company name:	
Registered office:	Braunerova 563/7, 180 00 Praha 8, Czech Rep.	Registered office:	
Listed in Business Register:	the Municipal Court in Prague, Section C, insert 222936	Listed in Business Register:	
Reg. No.:	02713799	IČ, DIČ:	
Represented by:	Ing. Kristián Glezgo	Represented by:	
Mailing address:	Braunerova 563/7, 180 00 Praha 8	Mailing address:	
Service Provider contacts		Customer contacts	
Business:		Business:	
Support:		Support:	

Contract matter - recapitulation of provided services and ordered changes						
Service ID	Service description	Connection point	IP address	Qty	Price / pcs	Price total
PRICE TOTAL PER MONTH						
Service ID	Service description	Status*	Qty	Price / pcs	Price total	
PRICE TOTAL ONE TIME						
*) N-new, R-running, Ux-change (upgrade), where x=T-technological, x=O-commercial, x=TO-both technical and commercial, x=C-cancellation						
Installation address						
Address			Additional information (phone, exact place of installation, etc.)			
Changes compared to the standard arrangements, description of agreed changes						

Business parameters and other arrangements	
Agreed monthly commitment	xxx CZK – minimal invoiced amount
Agreed SLA and service profile	
Contract validity	Indefinite period with a notice period of three months. Minimum contract period is 24 months.
Set up date / date of Service change	30 days from signing by both parties.
Services and Prices	Contract prices, other unspecified prices are according to the valid Pricelist.
An integral part of the Contract is Pricelist and General Terms and Conditions. When part of the contract is to supply telecommunications infrastructure, then is annexed User configuration and permission of the property owner to install the device. Contacts are valid on the date of the Agreement signature. The Parties agreed that the contact person may be changed by notifying the other party by some of the authorized persons.	
x	Customer declares that he is authorized to install necessary equipment, with permission of the property owner, or the is the property owner.
	Customer doesn't require router and acknowledges the limitation of the Service (impossibility of monitoring the quality of services and only reactive supervision).
Customer	
In	Date
Service provider	
In	Date
Name	Name
Title	Title