

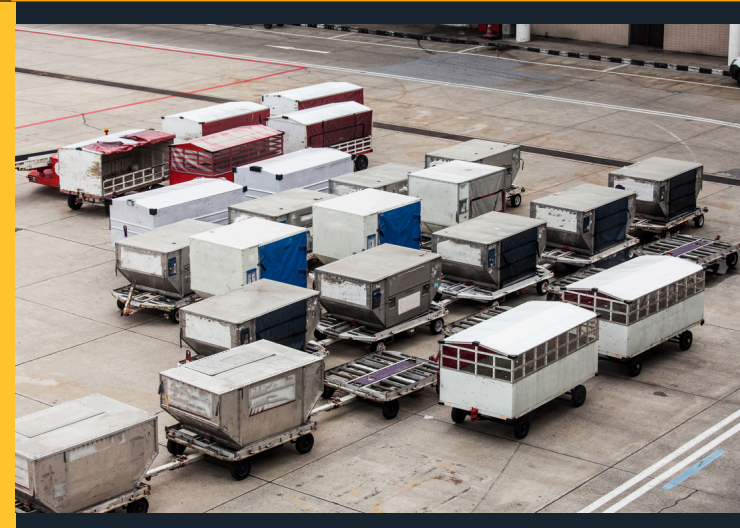


# CASE STUDY

## Skyport's Transformation with Skyline GHA System

### BACKGROUND

Skyport, a professional air cargo handling agent, operates at three locations across the Czech Republic (Prague Airport) and Slovakia (Bratislava & Košice Airports). Founded in 2007, Skyport has emerged as one of the most successful Ground Handling Agents (GHA) in the Central European region. Despite its success, Skyport faced significant operational challenges that necessitated a strategic overhaul of its existing systems.



# CHALLENGES

The primary challenge Skyport encountered was the inefficiency of its existing warehouse management system. This system was critical for the smooth operation in the air freight industry but failed to manage the processes effectively. The inefficiency of the system posed a threat to Skyport's operational integrity, making it crucial to find a solution that would not only replace the existing system but also enhance overall warehouse operations.



# SOLUTION

In response to Skyport's challenges, a comprehensive solution named Skyline GHA was developed and implemented. This system was tailored to meet the specific needs and demands of the air cargo industry, with a focus on user-friendliness and the ability to fully automate warehouse processes. This included the complete handling of all incoming and outgoing C-IMP messages. The development and deployment of the Skyline GHA system took a year, involving meticulous planning and testing to ensure it met all of Skyport's requirements.

**Golden Support's  
Skyline GHA  
System<sup>®</sup>**







## BENEFITS

The implementation of the Skyline GHA system has revolutionized Skyport's operations. Skyport now benefits from a fully automated process that includes efficient management of warehouse operations and ensures accurate and timely processing of C-IMP messages. This transformation has not only addressed the initial challenges but also positioned Skyport as a more efficient and competitive player in the air cargo industry.

## CONCLUSION

Skyport's journey from facing operational inefficiencies to becoming a model of operational excellence in the air cargo handling sector underscores the importance of technological innovation and strategic problem-solving. The Skyline GHA system has proven to be a game-changer for Skyport, enabling them to enhance their service delivery and maintain their competitive edge in the Central European air freight market.

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